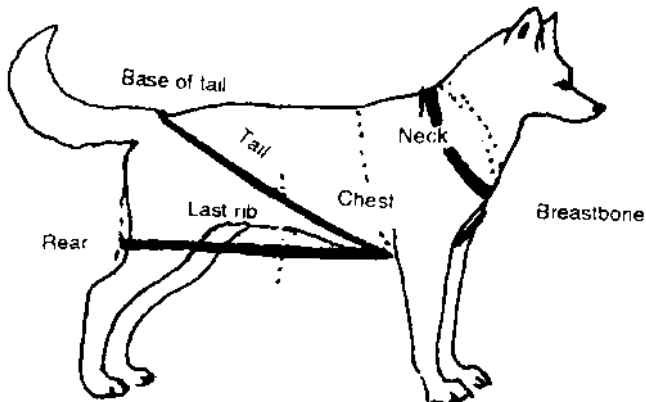




# Measuring Dogs



**Neck (all harnesses)** - Measure from just ahead of the withers at the base of the neck to the top of the breastbone, then double this measurement. Work the tape under the fur, pull it snug but not stretched. Measure the dog, not the fur! Measure only one side of the dog then double the measurement. Wrapping the tape measure all the way around the neck may distort the measurement.

*Neck fit is critical. When properly fitted, where the webbing crosses at the "Y" below the neck, the webbing should cross right on the breastbone. At the same time you are holding the webbing in place on the breastbone, check to see that the "Y" at the top of the neck, crosses where the neck joins the withers (shoulder blades). If in doubt about fit call us.*

## Tail (x-back, recreation, split chest)-

Start tape at top of breastbone. Pass between front legs, then up around rib cage to base of tail. Lift tail to feel join. Check fit of tail length by pulling on webbing to see of the webbing will come to the base of the tail. Webbing should not come to the base of the tail unless there is tension against it. The more coast the dog has, the more tension is required.

**Rib (siwash cart, freight, yukon)**-Start tape at top of breastbone, pass between front legs, then straight back to last rib.

**Rear (freight, yukon)**-Start tape at top of breastbone, pass between front legs, then to back of thigh (where the spreader bar goes).

We want our harnesses to fit right and work well. We urge you to measure your dog carefully, and send us individual measurements.

Neck	STANDARD SIZES	
	Tail	Weight
18	26	35-45 lb.
20	27	45-55 lb.
22	28	55-70 lb.
24	29	70-85 lb.
26	30	85-100 lb.
28	32+	100-115 lb.
30	34+	115-130 lb.

Standard sizes may be used as a guideline for your measurements.

## ORDERING AND SHIPPING INFORMATION

**PHONE HOURS** - We make every effort to answer the phones from 8:30AM to 4PM (Pacific Time), Monday through Friday. If you reach our voice mail instead of a person, PLEASE leave a message, we may just be on another line. The FAX machine is available 24 hours a day-7 days a week. Fax: 253-847-4108. Email: nordkyn@nordkyn.com

We accept **VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER, and PAYPAL**. Credit cards are processed in our office not through the website.

When placing an order without an order form, please remember to include your name, shipping address, phone number, and if using a charge card, your card number, expiration date and card id. Please allow adequate time for delivery. **If you need something in a rush, call for estimated delivery time.**

## ESTIMATED SHIPPING/HANDLING FEES

Orders will be shipped through **USPS** unless shipping through UPS or Fedex is requested-shipping cost will be greater.

Orders up to \$10.00 .....	\$3.50
\$10.01 to \$15.00 .....	\$6.50
\$15.01 to \$30.00 .....	\$8.50
\$30.01 to \$50.00 .....	\$10.50
\$50.01 to \$75.00 .....	\$12.00
over \$75.01 add .....	18%
2nd day air UPS or FEDEX .....	<b>ADD \$25.00</b>
Canada .....	<b>ADD \$10.00</b>
Overseas Air .....	50%

The recipients of orders shipped out of the country are responsible for all customs, duty, or taxes to be collected upon receipt.

Larger items (carts/wagons) will be shipped UPS and the estimated shipping is shown on page 13.

**IF PAYING BY CREDIT CARD WE WILL CHARGE THE CORRECT SHIPPING, IF PAYING BY PAYPAL WE WILL REFUND EXCESS SHIPPING CHARGES.**

## THE NORDKYN GUARANTEE

Should you find a manufacturing defect with any Nordkyn product, we'll repair, exchange, or replace it free. Webbing isn't puppy-proof, so we can't guarantee against chewed harnesses. Should "Jaws" strike without mercy, pack up the pieces and send them back. We'll patch it up at cost, plus shipping.

## EXCHANGES

We want our products to fit properly. If you need help determining a correct fit, call us and we will try to help you check the fit. If any Nordkyn standard size product isn't right, send it back to us in **NEW** (clean and free of hair) condition within ten days. Please do not write on the equipment before trying it on your dog. We'll gladly exchange the product. Exchanges of new products are free of charge, but you must include payment for return shipping. **PLEASE CALL US AND TELL US YOU ARE RETURNING AN ITEM PRIOR TO SENDING IT BACK.**

## SHOP HOURS

Shop hours are by appointment. We will be happy to measure your dog, or have you stop by to shop, but we ask that you call first for an appointment. You will need directions. Appointment times are flexible.